

NEAL GIBBONS
ATTORNEY AT LAW

TELEPHONE (619) 497-2599
FAX (619) 497-2622

HAZARD CENTER
7676 HAZARD CENTER DRIVE
FIFTH FLOOR
SAN DIEGO, CALIFORNIA 92108

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RE: Testimonial of Performance by Miles Chemical, Inc.
Project: Genes Plating Remediation/3498 E. 14th. St., Los Angeles, CA 90024

TESTIMONIAL

Genes Plating was a nickel, copper, and chrome plating facility, located at 3498 E 14th St. in Los Angeles, California. It was started by my Grandfather, Eugene Neal, in the mid-1940's. and sold in the mid-1960's. My mother, Darlene Gibbons, retained ownership of the building, although the business itself was sold.

Due to competition from China, the plating business had to declare bankruptcy and cease operations around 2009. We, the building owners, were left with a facility that was abandoned by the tenants. It looked like a giant nightmare. Within the facility there were over 80 process tanks and most were filled with an assortment of hazardous solutions. In addition, there was a multitude of plating equipment, a waste treatment system, underground holding and clarification pits, scrubbers, blowers, racks, unused chemistry, contaminated trenches, and assorted trash throughout the building. The building required extensive cleaning and decontamination.

We invited various companies to quote on the legal closure of the facility. We chose Miles Chemical as our contactor. There was a sense of professionalism that gave us the level of confidence that they were going to do what they presented in their proposal. They assembled a team of subcontractors to perform the following functions:

- Development of a closure plan
- Interface with the regulators to gain authorization to proceed
- Clean/pressure wash all equipment and facility
- Provide demolition services for equipment removal
- Waste services to remove chemistry and rinse waters
- Documentation for tracking of everything leaving the facility and methods of disposal
- Engineer to Insure Health, Safety and Environmental practices were in place

- Professional Engineer to certify compliance with closure

Every Saturday my mother and I would meet with Miles Chemical personnel to review progress of the extensive cleanup project. Miles Chemical had to deal with many variables, some of which were unforeseen due to the condition of the facility. Much of the walkways had deteriorated, process tanks were contaminated, and trenches were filled with stagnate chemical buildup. The regulatory agencies classified this as one of the worst cases they had observed. Communication was common and professional throughout this project and they demonstrated flexibility when obstacles were encountered. They were very thorough during our meetings to show us the work completed, to provide documentation of chemicals and toxic equipment removed, and to list the next week's activities.

When the project was completed, Miles Chemical provided us with a thick binder notebook containing written weekly summations of work, personnel logs, wipe test results, waste manifests, disposal records and pictures throughout the demolition process. The end result was that the work was performed according to approved work plan, with no safety incidents or problems.

Miles Chemical truly met our expectations with this most difficult clean up operation. They are an amazing and responsible company. My mother, Darlene Gibbons, and I have no reservations in recommending Miles Chemical to other companies in need of their services.

Sincerely,

Neal Gibbons